

All About Rights

“The “All about Rights” training has been helpful in focusing our attention on the everyday rights that we restrict, without really thinking about it. Most of us take our rights for granted, but we want to put in so many safeguards for the people we support. When agencies think about rights, they often worry about the extremes. A lot of time is spent worrying about “What if...” The Rights Training provided by CQL has helped focus on the everyday issues that are important to all of us and how we can develop the right supports to help people understand their responsibilities.”

Ann Dalton, Quality Enhancement Director, South Carolina DDSN

Trainings and Workshops

- **All About Rights** A primer on rights and responsibilities.
- **Human Rights Committees** Developing Human Rights Committees as a valuable tool for both protecting and promoting people’s rights.
- **Seeing Complaints as Gifts** Seeing complaints as a learning and quality improvement tool for your organization
- **Customized Rights Training** Training designed to meet your organization’s specific needs related to rights

Supporting people with disabilities to exercise the same rights and responsibilities as all citizens can be challenging. CQL can assist you to build reliable systems, strengthen your internal capacity and develop a culture where all people are seen as equal and all decisions are made with great thoughtfulness. Through a system consultation, we can help you:

- **Develop Rights and Fair Treatment Protocols** Develop organizational practices and guidance for staff to insure that people exercise rights and are treated fairly, including policy review and implementation
- **Establish a Strong and Effective Human Rights Committee** Assemble and train a team that is held accountable to understand due process, be assertive to question every situation in which a person’s rights are restricted and develop a reporting process to analyze trends in abuse allegations, rights restrictions, etc.
- **Balance Rights and Responsibilities** Provide opportunities for people to think about their rights in all situations and the responsibilities that result from the choices they make
- **Encourage Self-Advocates to Exercise Rights** Support self-advocates to gain skills to accomplish the rights most important to them

Rights Tools

- CQL publications, including *All About Rights*, *Enhancing Rights*, *The Place that Quality Built*, *Basic Assurances*[®], *Shared Values*
- Free Resources
 - “Hey, Don’t be Getting My Rights All Wrong” quiz
 - Quality in Practice issues on *Human Rights Committees* and *Rights and Responsibilities*
 - *Speaking Out About Quality* series



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