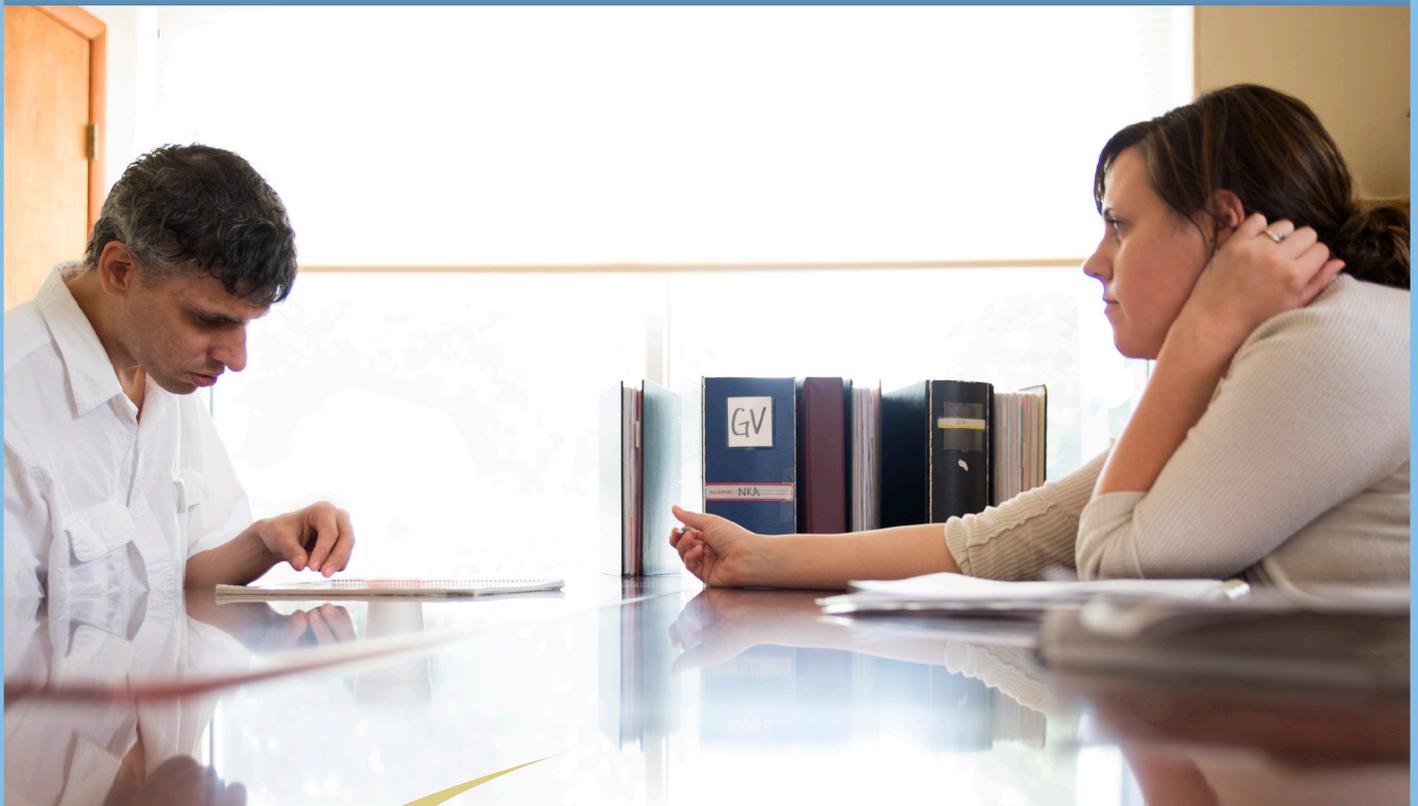


Personal Outcome Measures®



OUTCOMES OVERVIEW GUIDE

We would like to talk to you about your life. We would like to learn about the good things and things that could be better.



The Council on
Quality and Leadership

www.c-q-l.org



OUTCOMES OVERVIEW

What will happen...

1



We will come to talk with you about your life.

We can meet you wherever you like best. You can decide when we are finished.

We will talk to your staff.

We want to learn about how your staff help you.

2



3



We will find out the things that are important to you.

We will tell your organization about the things that are good and the things that will help you have a better life.



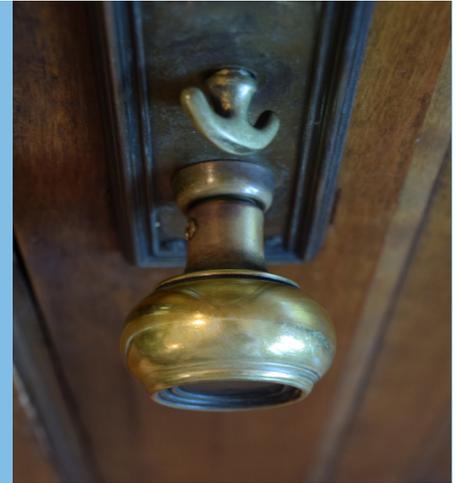
OUTCOMES OVERVIEW



My Human Security - How I feel and how other people treat me.

People are safe.

We will talk about if you feel safe.
If you are safe.
What you do to keep yourself safe.



People are free from abuse and neglect.

We will talk about what abuse and neglect means to you.
What you would do if you were abused or neglected.



People have the best possible health.

We will talk about your health and how you feel. We will talk about your doctors and any pills you take.



OUTCOMES OVERVIEW



My Human Security - How I feel and how other people treat me.



People experience continuity and security.

We will talk about changes in your life and how those changes happen. We will talk about your money, staff and any other big decisions.

People exercise rights.

We will talk about the rights that are important to you.



People are treated fairly.

We will talk about things that you can not do that you want to do.



People are respected.

We will talk about what respect means to you. Do people listen to you and treat you like an adult.



OUTCOMES OVERVIEW



My Community - Where I live, work, and hang out.

People use their environments.

We will talk about where you live. If you can get around your house and when you go out, is it easy for you?



People live in integrated environments.

We will talk about if you spend time with different people. When you are at work, at home, and when you go out.



People interact with others in the community

We will talk about who you talk to and do things with when you go out.

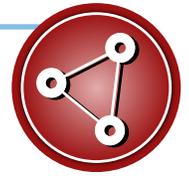
People participate in the life of the community.

We will talk about the places you like to go and the things you like to do.





OUTCOMES OVERVIEW



My Relationships - The people who are important to me and to my life.



People are connected to natural support networks.

We will talk about family and other special people in your life.

People have friends.

We will talk about your friends, do you have enough friends and would you like to see them more.



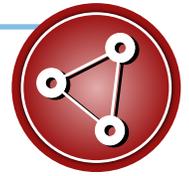
People have intimate relationships.

We will talk about people you love and that love you.





OUTCOMES OVERVIEW



My Relationships - The people who are important to me and to my life.



People decide when to share personal information.

We will talk about how you keep information about you private.

People perform different social roles.

We will talk about things you do that are important to other people. Things you do to help others.





OUTCOMES OVERVIEW



My Choices - Decisions I make about my life and what affects me.

People choose where and with whom they live.

We will talk about where you live and the people you live with.



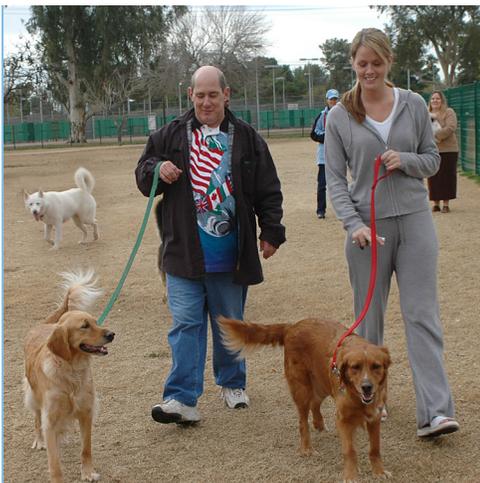
People choose where they work.

We will talk about what you like to do with your days.



People choose services.

We will talk about how you choose things like where to get your hair cut, banks, support services and other things.





OUTCOMES OVERVIEW



My Goals - My hopes and dreams for the future.



People choose personal goals.

We will talk about the things you want to do in your life.

People realize personal goals.

We will talk about things you have done that you make you feel proud.

