



CQQLSM | The Council on
Quality and Leadership

POM Trainer Re-Certification: New Requirements

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Vision

A world of dignity, opportunity, and community for **all** people.



Mission

CQL is dedicated to the definition, measurement, and improvement of **personal** quality of life.



Increases **validity** and **reliability** of information gathering and data collection

The value and usefulness of person-centered discovery is enhanced through reliable implementation of Personal Outcome Measures[®] (POM) interviews, providing for valid conclusions reached and subsequent actions taken, based upon that information-gathering process.





Certification Overview

Benefits

- Strengthen interview consistency
- Advance staff development
- Empower people supported
- Demonstrate commitment to quality
- Implement responsive services
- Direct strategic planning
- Embed best practices





Certification Overview

Benefits

- Spread person-centered approaches
- Improve information-gathering
- Inform person-centered planning
- Dive deeper into individual goals
- Identify priority outcomes





Certification Overview

Benefits

- Expand data collection
- Develop capacity for data analysis
- Make data-based decisions
- Prioritize organizational resources





Trainer Certification Overview

Terms and Measures – No Change

- Certification available in:
 - Personal Outcome Measures® for Adults
 - Personal Outcome Measures® for Children and Youth
- 2-year certification term
- Only available through CQL





Trainer Certification Overview

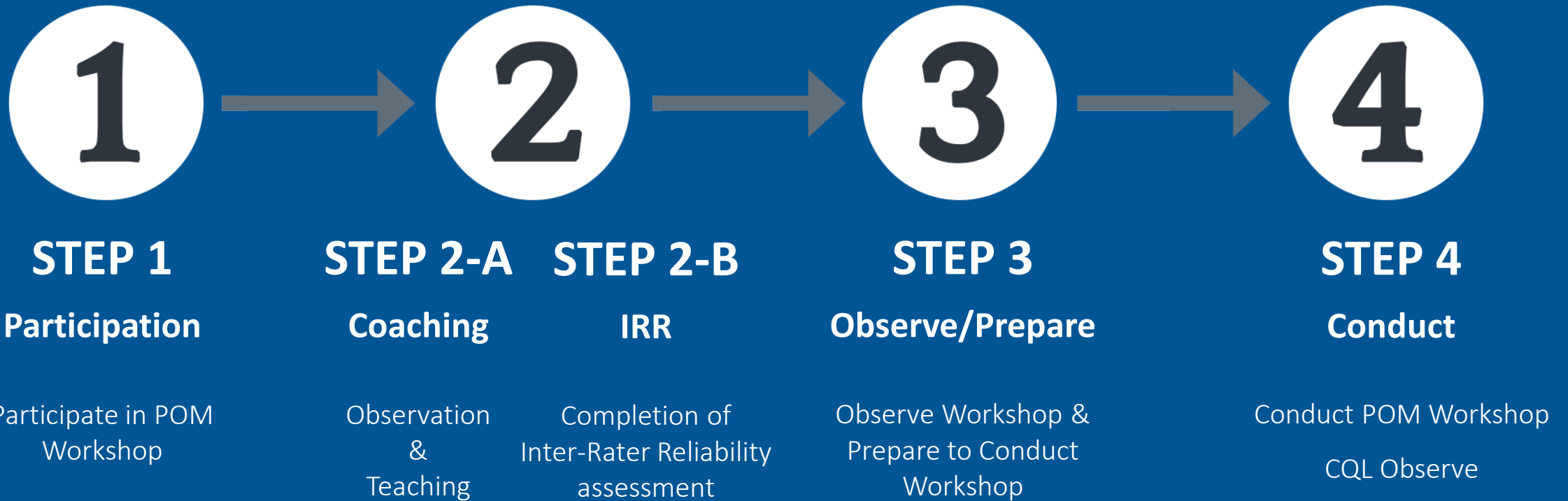
Process Steps – No Change

- 1 ATTEND WORKSHOP**
- 2 PRACTICE INTERVIEWS**
- 3 COACHING**
- 4 INTER-RATER RELIABILITY**
- 5 OBSERVATION & PREPARATION**
- 6 FACILITATE WORKSHOP**
- 7 CERTIFICATION**
- 8 RE-CERTIFICATION**



Trainer Certification Steps

No Change



* Certified to provide POM training only within own organization or approved network



Trainer Re-Certification Requirements

Revised

- Minimum of **8 hours of CQL continuing education**
- Completion of **at least 24 days** of POM related professional development consisting of the following activities
 - A **minimum of 2 POM Workshops**
 - 1 POM workshop counts as 4 days (in-person or virtual)
 - A **minimum of 6 POM Interviews**
 - 1 POM Interview counts a 1 day (in-person or virtual)
 - **Remaining 10 days** any combination of POM workshops, POM Interviews, and/or CQL-Approved Customized Training
- Successful completion of an Inter-Rater Reliability Assessment



Revised Trainer Re-Certification Requirements

Both Measures

- All the same total requirements with $\frac{1}{2}$ of the days in each measure
- Completion of **at least 24 days** of POM related professional development consisting of the following activities
 - A **minimum of 2 POM Workshops – 1 in each measure**
 - 1 POM workshop counts as 4 days (in-person or virtual)
 - A **minimum of 6 POM Interviews – 3 in each measure**
 - 1 POM Interview counts a 1 day (in-person or virtual)
 - **Remaining 10 days** any combination of POM workshops, POM Interviews, and/or CQL-Approved Customized Training
 - **split between the 2 measures**



Customized Training

What Is It?

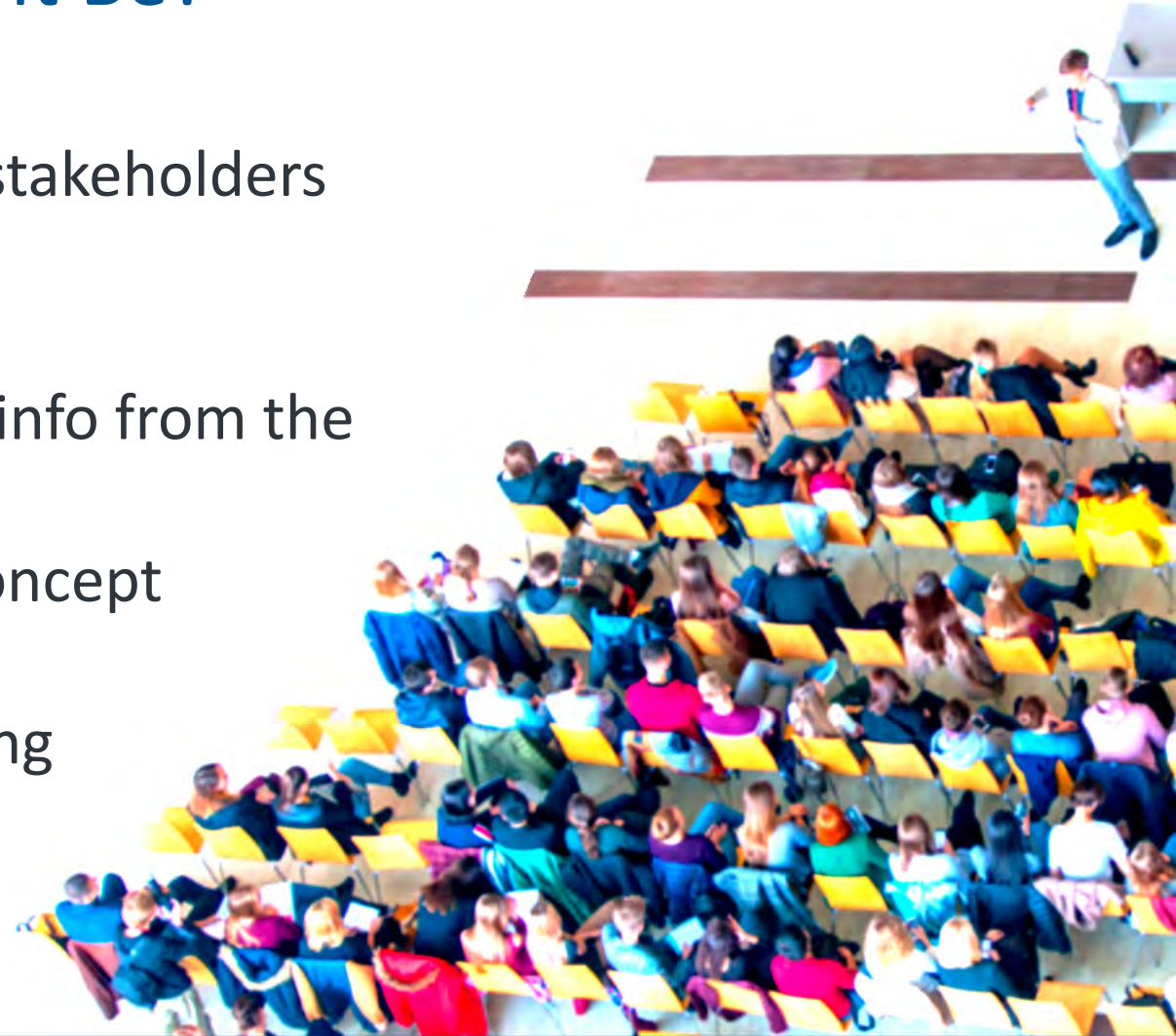
- Certified Trainers develop
- Utilizing CQL POM training materials and concepts
- Designed to share the basic tenants of the POM in a format, timeframe, and for an audience meeting organizational needs



Customized Training

What Can It Be?

- 1 Day POM overview for DSPs
- Training for board members and other stakeholders
- Training for people supported
 - Maybe one outcome at a time
- Training for DSPs about how to use the info from the POM interview
- 1 Day training about one outcome or concept
- Curriculum for new staff orientation
- Refresher/Coaching course for staff doing POM interviews
- And??? Be creative 😊



Customized Training

How Do I Get It Approved?

Submit the following to training@thecouncil.org:

- Description of the training detailing the number of participants, target audience, agenda, and length
- Learning objectives
- Instructions for all activities
- Any handouts
- Copy of the PowerPoint with Speaker's Notes and Trainer's Guide





New Trainer Re-Certification Requirements Implementation

- Effective December 1, 2021
- Applies to all currently certified trainers
 - Regardless of where in the certification term
- Applies to trainer candidates currently in the process of certification



Re-Certification Requirements Continuing To Be Flexible

Just as we have been throughout the COVID-19 pandemic, as needed, we will work with Certified Trainers to support them with strategies for maintaining their CQL Certification.



Submit re-certification application
before your current term expires



Trainer Re-Certification Process and Paperwork

Complete Trainer Re-Certification Application
<https://www.c-q-l.org/certification/>

- Indicate certification expiration date
- Select Adult, Children & Youth, or both
- Indicate in-person or virtual
- Acknowledge completion of recert requirements
- Enter # of hours CE, interviews & workshops
- Indicate date preferences
- CQL will contact you to discuss as needed
- Letter of Engagement is created
- QES contacts to schedule

A photograph of a 'TRAINER RECERTIFICATION APPLICATION' form. The form is white with a blue header. The header contains the CQL logo and the text 'The Council on Quality and Leadership'. Below the header, the title 'TRAINER RECERTIFICATION APPLICATION' is centered. A note states 'All fields marked with * are required and must be filled.' The form includes a section for 'Candidate Information *' with fields for 'Full Name (exactly as it should appear on certificate)', 'Title', 'Organization', 'Address', 'City, State/Province, Zip/Postal', and 'Email'. Each field is represented by a white rectangular box with a thin black border. The form is shown at an angle, giving it a three-dimensional appearance.



Questions?

Please Share!



Personal Outcomes Measures®

Resources

- www.c-q-l.org/certification/
- www.c-q-l.org/resources/webinars/





Contact Us

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