Personal Outcome Measures® Interview in Pictures

These visuals can be used to assist a person during their Personal Outcome Measures® (or POM) interview.

These slides can be printed and presented in person or presented digitally.

Developed in Collaboration by

CQL™ The Council on Quality and Leadership

OPG Opportunities for Positive Growth
Response Bar

The Response Bar will be available on each slide. The interviewer can use the symbols to prompt the person about what responses are needed. The person being interviewed can also point to the appropriate symbol to give their response.

These symbols are used to find out about the presence of outcomes in a person’s life:

- 🍀 Yes/Fine, the outcome is present in my life.
- 🍉 No, the outcome is not present in my life.
- 🤔 I don’t know if the outcome is present in my life.
- ⚰️ No Answer, I don’t have an answer, I don’t want to answer, I don’t feel comfortable answering

These symbols are used to find out if an outcome is occurring as often as the person would like:

- 🍀 I would like this to happen more often in my life.
- 🍉 This outcome is happening as often as I would like.
- 🍉 I would like this to happen less often in my life.

Frequency Outcomes only used in: People Interact with Other Community Members, People Participate in Community Life, People are Connected to Natural Support Networks, People Have Friends, People Have Intimate Relationships, and People Perform Social Roles.

Response indicators can also be used in personalized follow up questions and getting more specific responses from people, which is why they are included on every slide for your convenience.
People are Safe

At Home

In Your Community

At Work

In An Emergency

CQL

OPG
Best Possible Health
Continuity & Security
Rights - Legal and Civil Rights
Rights - Personal Rights & Freedom
Use Environments - Home
Use Environments - Community
Life in Integrated Environments

At Home

At Work

In Your Community
Interact with Community Members
Participate in Community Life
Natural Support Networks
Friends
Intimate Relationships

- Romantic
- Friendships
- Family
- Spiritual
Social Roles

- Clubs, Sports, Hobby, & Interests
- Spiritual
- Volunteer
Choose Where to Work
Choose Services

Providers & Staff

Community
Choose Goals
Realize Goals